# Non-Functional Requirements

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Technical | Performance | Usability | Reliability | Security |
| The website is able to load completely for Mozilla Firefox web browsers of version 51.0.1 and above.  Whereas for Google Chrome web browsers, versions 56.0.2924 and up, will be able to load the web pages of this system. | Each web page has a minimum response time of 3 seconds to load up the user interface of the page. | The website’s user interface is comprised of a simple and straight-forward layout, that is both easy to navigate and understand.  Buttons are big in size which makes them easy to click on. Text size is automatically scaled to fit into buttons that have prompts.  “Help” button prompts are present at the footer of each web page, in order to assist the user. | All hospital data, as well as patient account information, are backed up and stored in a backup storage device that is kept offsite to prevent the loss of information in the event of an emergency. | Only server administrators are allowed to maintain hospital information, that is, the addition and removal of information regarding hospitals and/or doctors.  Patients are only given the permission to view hospital information, create appointments, and also purchase prescribed medicine. |